



NOTICE TO COMPLY
 CU-3709361-02262025

Institution Name:	Language Studies International	Institution Telephone:	(619) 234-2881
Institution Code:	3709361	Administrator Name:	James Benoit & Mai Lee
Street Address:	1706 Fifth Avenue, 3rd Floor San Diego, CA 92101	Inspection Date:	February 26, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution’s 2024 catalog failed to contain the required verbatim statement: “The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/.”</p> <p>Correction: The institution shall update its 2024 catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>

Violation	Code Section Violated	Description of the violation and required correction.
2	5 CCR § 71810 (b)(2) in conjunction with 5 CCR § 70000 (q)(r)	<p>Violation Description: The institution's 2024 catalog failed to contain a statement of the institution's missions and purposes.</p> <p>Correction: The institution shall update its 2024 catalog to include a statement of the institution's missions and purposes.</p>
3	5 CCR § 71810(b)(10) in conjunction with 5 CCR § 71740	<p>Violation Description: The institution's 2024 catalog failed to contain a description of a library and other learning resources and the procedures for student access to those resources.</p> <p>Correction: The institution shall update its 2024 catalog to include a description of a library and other learning resources and the procedures for student access to those resources that demonstrates compliance with 5, CCR § 71740.</p>
4	CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770	<p>Violation Description: The institution's 2024 catalog failed to contain admission policies, including the policies regarding acceptance of credits earned at other institutions or through challenge examinations and achievement tests, requirement for ability to benefit students, and a list describing any transfer or articulation agreements between the institution and any other college or university that provides for the transfer for credits earned in the program of instruction. If the institution has not entered into an articulation or transfer agreement with any other college or university, the institution shall disclose that fact.</p> <p>Correction: The institution shall update its catalog to include the above-mentioned statements pursuant to CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770.</p>

Violation	Code Section Violated	Description of the violation and required correction.
5	CEC § 94909 (a)(16)	<p>Violation Description: The institution's 2024 catalog failed to contain a statement specifying whether the institution is accredited by an accrediting agency recognized by the United States Department of Education.</p> <p>Correction: The institution shall update its catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(16).</p>
6	5 CCR § 76215 (a)	<p>Violation Description: The institution's 2024 catalog failed to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p> <p>Correction: The institution shall update its catalog to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p>
7	5 CCR § 76215 (b)	<p>Violation Description: The institution's 2024 catalog failed to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p> <p>Correction: The institution shall update its catalog to include the verbatim Student Tuition Recovery Fund (STRF) disclosures.</p>
8	5 CCR § 71810 (b)(8)	<p>Violation Description: The institution's 2024 catalog failed to contain the institution's standards for student achievement.</p> <p>Correction: The institution shall update its 2024 catalog to include information about the institution's standards for student achievement.</p>
9	CEC § 94909 (a)(8)(C)	<p>Violation Description: The institution's 2024 catalog failed to contain any probation and dismissal policies.</p> <p>Correction: The institution shall update its 2024 catalog to include any probation and dismissal policies.</p>

Violation	Code Section Violated	Description of the violation and required correction.
10	CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b)	<p>Violation Description: On page 4 of the institution’s enrollment agreement contains an unenforceable cancellation and refund policy that states “<i>Materials Fee</i>” and “<i>Accommodation Placement Fee</i>” are non-refundable.</p> <p>Correction: The institution shall update the refund and cancellation policy in its enrollment agreement. The policy must demonstrate compliance with CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b).</p>
11	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120(a)	<p>Violation Description: Page 4 of the institution’s enrollment agreement has the prior STRF fee of \$2.50 per one thousand dollars of institutional charges. The new STRF fee is \$0.00 as of April 1, 2024.</p> <p>Correction: The institution shall update its enrollment agreement to have the correct STRF amount.</p>
12	CEC § 94911 (e)(2)	<p>Violation Description: The institution’s enrollment agreement fails to contain the following required statement, “if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.”</p> <p>Correction: The institution shall update its enrollment agreement to contain the required statement pursuant to CEC § 94911 (e)(2).</p>
13	CEC § 94911 (f)	<p>Violation Description: The institution’s enrollment agreement fails to contain the following required statement, “if the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.”</p> <p>Correction: The institution shall update its enrollment agreement to contain the required statement pursuant to CEC § 94911 (f).</p>

Violation	Code Section Violated	Description of the violation and required correction.
14	CEC §94911 (g)(1)(2)	<p>Violation Description: The institution’s enrollment agreement fails to contain the following required statement, “if the student defaults on a federal or state loan, both the following may occur:</p> <ul style="list-style-type: none"> (1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government financial assistance until the loan is repaid.” <p>Correction: The institution shall update its enrollment agreement to contain the required statement pursuant to CEC §94911 (g)(1)(2).</p>
15	CEC § 94913 (a)(2)	<p>Violation Description: The institution’s website does not have a clear and conspicuous link to their 2022/2023 School Performance Fact Sheet for each educational program they offer.</p> <p>Correction: The institution shall update its website to have a clear and conspicuous link to their 2022/2023 School Performance Fact Sheet for each educational program they offer.</p>
16	CEC § 94913 (a)(5)	<p>Violation Description: The institution’s website does not have a clear and conspicuous link to their most recent annual report submitted to the Bureau.</p> <p>Correction: The institution shall update its website to have a clear and conspicuous link to their most recent annual report submitted to the Bureau.</p>

Violation	Code Section Violated	Description of the violation and required correction.
17	5 CCR § 76140 (a)(4)(5)(6)(7)(8)(9)(10)(11)(12)(13)	<p>Violation Description: The institution's 2024 3rd and 4th quarter STRF supporting documentation failed to contain record of the student's (4) Local or mailing address, (5) address at the time of enrollment, (6) Home address, (7) Date enrollment agreement signed, (8) Course Cost , (9) Amount of STRF assessment collected, (10) Quarter in which STRF assessment was remitted to the Bureau, (11) Third-party payer information, (12) Total institutional charges charged, and (13) Total institutional charges paid.</p> <p>Correction: The institution shall update the 2024 3rd and 4th quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(4)(5)(6)(7)(8)(9)(10)(11)(12)(13).</p>
18	5 CCR § 71760	<p>Violation Description: The institution failed to provide a self-monitoring procedures document that is used by the institution to assure that it is maintained and operated in compliance with the Act and this Division.</p> <p>Correction: The institution shall submit a self-monitoring procedure document that assures the institution is maintained and operated in compliance with the Act and this Division.</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	James Benoit, Director of North America
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	<i>Beverly Tjokrosoeharto</i>

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title