



NOTICE TO COMPLY
 CA-98311763-022025

Institution Name:	American Grooming Academy	Institution Telephone:	(951) 972-9263
Institution Code:	98311763	Administrator Name:	Angela Clark
Street Address:	31285 Temecula Parkway, Suite 190, Temecula, CA 92592	Inspection Date:	2/20/25

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 76215 (b)	<p>Violation Description: The institution’s 2024 catalog failed to include the current address for the Bureau within the required verbatim Student Tuition Recovery Fund (STRF) language.</p> <p>Correction: The institution shall update its 2025 catalog to include the above-mentioned correction to the Bureau’s address pursuant to 5 CCR § 76215 (b).</p>
2	CEC § 94909 (a)(11)	<p>Violation Description: The institution’s 2024 catalog failed to include a statement specifying that, if a student obtains a loan to pay for an educational program, the student will have to repay the full amount of the loan plus interest, less the amount of any refund.</p> <p>Correction: The institution shall update its 2025 catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(11).</p>

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution’s 2024 catalog, failed to contain the required verbatim statement: “The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/ .”</p> <p>Correction: The institution shall update its 2025 catalog, to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>
4	5 CCR § 71800 (e)(12) in conjunction with CEC § 94920 (b)	<p>Violation Description: The institution’s enrollment agreement contains an unenforceable policy regarding the non-refundability of the “Textbooks & Materials”. It is implied that these items are non-refundable within the cancellation period. According to CEC § 94920 (b), the law identifies a reasonable deposit or application fee as the only non-refundable items within the cancellation period.</p> <p>Correction: The institution shall update the itemization section in its enrolment agreement pursuant to 5 CCR § 71800 (e)(12) in conjunction with CEC § 94920 (b).</p>
5	5 CCR § 76215 (a) in conjunction with 5 CCR § 76215 (b)	<p>Violation Description: The institution’s enrollment agreement failed to include the Bureau’s current address in the verbatim language regarding the Student Tuition Recovery Fund (STRF).</p> <p>Correction: The institution shall update its enrollment agreement to include the above-mentioned current address for the Bureau in the verbatim language pursuant to 5 CCR § 76215 (a) in conjunction with 5 CCR § 76215 (b).</p>
6	CEC § 94913 (a)(5)	<p>Violation Description: The institution failed to post on its website clear and conspicuous links to the institution’s most recent annual report submitted to the Bureau.</p> <p>Correction: The institution shall update its website to include a clear and conspicuous link to the school’s most recent Annual Report, pursuant to CEC § 94913 (a)(5).</p>

Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR § 71730 (b)	<p>Violation Description: The institution's policies and procedures failed to maintain the duties, responsibilities, and performance evaluation criteria for each administrator set forth in a personnel manual or other writing maintained by the institution.</p> <p>Correction: The institution shall update its policies and procedures to include the above-mentioned policy, pursuant to 5 CCR § 71730 (b).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Angela Clark, Owner
Bureau Compliance Analyst Name:	Alec Taub
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title